

Shareholder Communications Policy

Introduction

This policy applies to Hazer Group Limited and all of its subsidiaries (Hazer Group). Hazer Group recognises the value of providing up-to-date relevant information to its shareholders and of empowering its shareholders through effective communication.

Scope

This policy outlines the processes followed by Hazer Group to ensure that communication with Hazer Group shareholders and the investment community is effective, consistent and adheres to the principles of continuous disclosure.

This policy should be read together with and subject to Hazer Group's Continuous Disclosure and Market Communications Policy. The Continuous Disclosure and Market Communications Policy addresses matters such as:

- Hazer Group's continuous disclosure obligations; and
- who the persons are that are authorised to make public statements to the market on behalf of, or attributable to, Hazer Group.

Hazer Group's website, its Annual General Meeting and its regular reporting to the market (i.e. financial reports and Annual Report) are considered the primary communication vehicles within the context of this policy. In addition, reasonable access to senior management and directors will be provided for shareholders and the investor community to seek information on Hazer Group.

Electronic Communications

Hazer Group's website is the key day-to-day information resource for shareholders and the investment community. All announcements made to ASX are available on a timely basis on Hazer Group's website or by email notification (when a shareholder provides their email address to Hazer Group and elects to be notified of ASX announcements).

Additional information, such as presentations to industry conferences or broker presentations, may also be made available via the website.

Annual General Meetings (AGM)

Hazer Group's intent is to encourage participation of shareholders at the AGM and other shareholder meetings conducted by Hazer Group.

At each meeting, shareholders (through the Chairman) will be given the opportunity to ask general questions of directors and senior management. If shareholders are not present at the AGM, shareholders are invited in the Notice of Meeting to forward their questions and comments to Hazer Group prior to the AGM.

Hazer Group will also ensure that its external auditors attend the AGM and will be available to answer questions about the conduct of the audit and the preparation of the Auditor's Report.

In addition to the lodgement of the Notice of AGM with ASX and mailing it to shareholders, Hazer Group will also put such notices on the Company's website on the date the documents are posted to

shareholders. Results of resolutions considered at shareholders' meetings will be lodged with ASX and will also be available on the Hazer Group website as soon as practical after the relevant shareholder meeting.

Any Managing Director's and/or Chairman's AGM addresses or presentations will be announced to ASX just prior to the commencement of the AGM. It will be available to shareholders in the same manner as other ASX announcements.

Financial results

The financial results for the half year ended 31 December are reported by Hazer Group no later than within February each year. The financial results for the full year ended 30 June are reported by Hazer Group no later than within September each year.

The half year and full year results announced to ASX will be available to shareholders in the same manner as other ASX announcements.

Annual Report

The Annual Report contains key financial information about Hazer Group as well as important operating and corporate information. The Annual Report will be available on the Hazer Group website prior to the AGM (and within the timeframe set by the Corporations Act).

Shareholders can elect to receive an Annual Report by email or mail by completing an Annual Report Election form which is available from the Hazer Group Share Registry.

Current and previous Annual Reports are available on the Hazer Group website.

Access to management

Shareholders and the investment community will have reasonable access to specific authorised senior management and directors of Hazer Group to ask direct questions or to seek additional information on the business.

Directors and senior management must ensure they observe all requirements of Hazer Group's Continuous Disclosure and Market Communications Policy in any communication. The authorised spokespersons for Hazer Group are set out in the Continuous Disclosure and Market Communications Policy. Discussion should focus on publicly announced facts regarding the business and should not in any way contain comments which could be construed as investment advice.

Requests for additional information may be made through the website, or by mail or phone to the Company's registered office.

Contact details for these communication access points are as follows:

Website: <http://www.hazergroup.com.au/>

Registered Office: Level 9, 99 St Georges Terrace, Perth WA 6000

Email: contact@hazergroup.com.au

Share Registry

For all share related enquiries, shareholders should contact Hazer Group's Share Registry:

Link Market Services Limited

Address: Level 4, 152 St Georges Terrace, Perth WA 6000

Postal Address: Locked Bag A14, Sydney South NSW 1235

Telephone: +61 1300 554 474

Facsimile: +61 2 9287 0303

Facsimile: +61 2 9287 0309 (for proxy voting)

Email: registrars@linkmarketservices.com.au

Website: <https://www.linkmarketservices.com.au>

For all queries, you will need to quote your Holder Identification Number or Securityholder Reference Number (SRN) as it appears on your Holding statement, along with your current address.

Shareholders must notify Link Market Services Limited immediately in writing of any change of address. Any change in name should also be notified to Link Market Services Limited in writing and attach a certified copy of the relevant marriage certificate or deed poll.

Breach of policy

Strict compliance with this policy is mandatory. Breaches will be taken seriously and may be subject to disciplinary action, up to and including termination of a person's employment or appointment.

Policy reviews

This policy may be reviewed by the Board from time to time and any proposed amendments approved by the Board.